

BIS:Paper-to-ERP for Orders

Automation of order processing

High cost savings potential through automated processing of orders being sent via fax or letter

Expensive and time consuming manual data entry of fax documents

More than 70% of the orders a company receives are sent via fax, letter or phone.

Do you also receive a high number of your orders via fax and therefore have to enter the orders manually?

SEEBURGER knows the disadvantages of classical order handling and therefore has developed a solution for the automated processing of fax documents, the SEEBURGER BIS:Paper-to-ERP for Orders.

Eliminate the disadvantages of the classical order handling and realise enormous cost savings

Some disadvantages of conventional processing:

- Errors at data entry
- Insufficient information in the order form leads to time consuming, manual search of supplier- and article numbers
- Cost intensive returns due to manual entry errors
- The long-winded process from data entry to execution of the order leads to a delay in the service provision

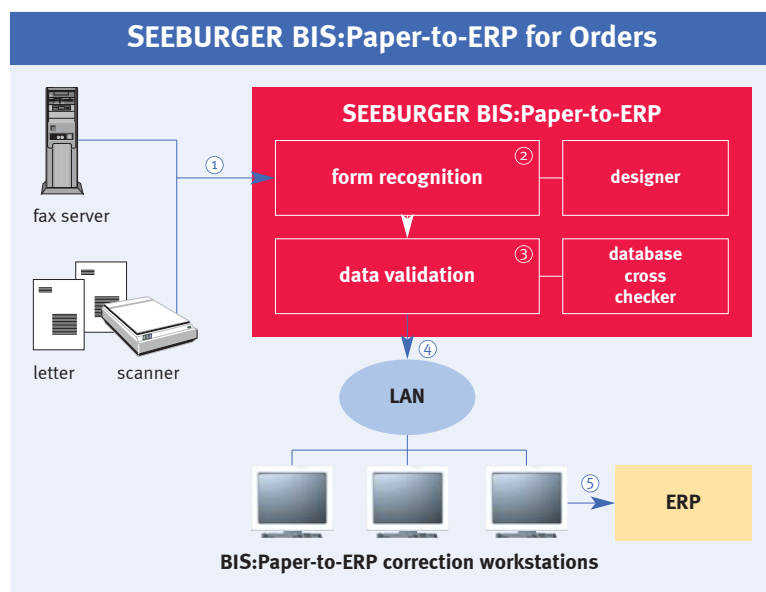
Classical order handling needs expensive human resources. Therefore a change of the order handling can bring significant time savings potentials.

Automate your order handling without changing the order process of your customers

Your customers send as usual orders via fax or letter to your company. Afterwards the SEEBURGER BIS:Paper-to-ERP for Orders provides the automation of the order handling.

- Automated recognition of the paper document ①-② (see picture)
- Execution of different control mechanism and cross check with the company's existing databases ③
- Documents will be passed over to a correction workstation of the responsible clerk ④
- Correction of the documents and release, if necessary
- Direct transfer of the order into the ERP system ⑤

»Don't let your customers wait – automation gives you more than time advantages«



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Sophisticated recognition technology combined with proven integration software creates continuous processes

SEEBURGER BIS:Paper-to-ERP – scope of services

■ Connector to fax server/scanner

Direct processing of TIF-files, integration of graphic converters and provision of a file interface to different fax servers (e. g. MS Exchange).

■ Form recognition

Data entry and recognition through OCR (Optical Character Recognition) technology.

■ BIS:Paper-to-ERP Designer

Easy configuration of all form types for the conversion of paper documents into a machine-readable XML data format.

■ BIS:Paper-to-ERP Database Cross Checker

Alignment of information included in the orders with existing data files like customer master data, article master etc. Multi-level control mechanism can be configured.

■ Routing

Automatic forwarding of incoming fax orders to the responsible clerk based on defined distribution criteria (e. g. fax number). Flexible configuration of the flow of documents within the company for example for the execution of control and release processes.

■ Correction workstation

Browser based correction workstation that can be adopted to the individual requirements of the company.

Parallel presentation of the optical fax document and the recognised information in file form with automatic selection of the fax image at mouse-click on a data field.

■ Backend-Integration

Realisation via application connector, existing EDI-interface as well as the connection to archiving systems is possible.

Benefits with BIS:Paper-to-ERP

■ Cost reduction and acceleration of order processing

Omission of manual work as for example manual data entry of a high number of position data, search for article data, etc.

■ Improved service provision

Acceleration of order handling and therefore faster reaction times on incoming orders.

■ Avoiding errors

Automated document entry with defined control mechanism avoids errors and therefore reduces returns.

■ Independent of the partner's processes

No agreement of the partner necessary, due to the fact that the integration needs only adaptations on the supplier side.

■ Fast realisation of the project

Keeping the existing processes, as for example ordering via fax, reduces the coordination effort to a minimum.

■ High economic efficiency

Fast amortisation of costs and high return on investment.